

**Certificate of Mailing under 37 CFR 1.8**

Applicant(s):

Eric James

Docket no. 77527

Application No.	Filing Date:	Examiner:	Customer No.	Group Art Unit:
09/675,597	September 29, 2000	Tsang F.	24628	2614

Invention: System and Method of Using a Phone to Access Information in a Call Center

I hereby certify that this RCE and Amendment is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on April 4, 2007.

(Date)

Eileen M. Martin

(Typed or Printed Name of Person Mailing Correspondence)

(Signature of Person Mailing Correspondence)

Note: Each paper must have its own certificate of mailing, or this certificate must identify each submitted paper.

Certificate of First Class Mailing, Request for Continued Examination (RCE), Amendment, Petition for one month extension of time with fee, a check in the amount of ~~\$910.~~ and a Return Receipt Postcard

The Commissioner is hereby authorized to charge any fees which may be required, including, if necessary, the filing fee if the above-referenced check is in the wrong amount, unsigned, postdated, or otherwise improper or informal or missing, or credit any overpayment to Deposit Account No. 23-0920.